

TECHNICAL CONSULTANT

Company Overview

Roku Management Consulting (RMC) is a premier consulting and general contracting firm specializing in personnel, professional, and information technology services. Founded by a service-disabled veteran with a mission to create opportunities and provide exceptional customer service, RMC has rapidly grown, securing several federal contracts within three years.

Job description

Lead team in development or analysis of large-scale software projects, usually involving scientific applications. Prepare software requirements, design, code, or documentation. Develop plans for detailed analysis of computer program code, documentation, and output to insure validity, consistency, and conformance to applicable standards. Design and execute computer program test cases, analyze output for validity, and prepare written reports documenting results. Supervise, train and evaluate junior level personnel. Direct on-site customer interface for software installation, testing, systems integration, programming, debugging and other computer system tasks as needed. Comply with hardware and software systems standards and procedures. Develop, write, and submit technical reports for technical presentations and meetings, and customer briefings. Perform evaluations in the development, design, implementation, and maintenance of complex programs or systems. Responsible for employee performance evaluations.

1. Troubleshoot database performance issues, producing direct solutions or recommendations.
2. Design and develop complex data migration plans, processes, and code.
3. Provide escalated Level 2/3+ support for LMS functional and technical issues.
4. Always ensure that solution provided is delivering business value.
5. Provide design and technical consulting expertise for complex, high-impact projects.
6. Develop program specifications and construct/modify code to meet business needs.
7. Guide and provide ad-hoc oversight/training for the customers future system administrators.
8. Support testing associated with cross-functional project team efforts as dictated by project assignment.
9. Develop complex solutions that extend and enhance system functionality.
10. Propose conceptual technical solutions and make changes based on the client's feedback in an Agile environment.
11. Drive adoption by empowering clients to become self-sufficient with build process applications on their own.
12. Will review the work done by the client or by an implementing partner in order to provide guidance, feedback and anticipate issues.

13. Heavy travel to customer locations in support of sales efforts.
14. Collaborate and contribute on the creation, deployment and maintenance of technical best practices and standards.
15. Ensure technical deliverables to customers are complete, consistent, high quality, on time, and deliver valued outcomes.
16. Ensure all time is recorded accurately and keep calendar up-to-date with scheduled activities.
17. Manage multiple clients with limited or no support after initial project implementation.
18. Support engagement efforts for process definition, re-engineering, improvement, and gap analysis of current/future-state processes during workshops with key customer sponsors and stakeholders.
19. Lead technical aspects of project delivery and solution delivery for engagements, sometimes providing oversight and unit testing of partner resources development.

Required Qualifications:

- Bachelor's degree in Computer Science, Engineering or related field or equivalent and at least 6 years job related experience.
- Excellent communications and analytical skills; demonstrated working knowledge and extensive experience of several programming languages, computer systems, hardware configurations and integrated software application programs.
- Position requires the ability to investigate, troubleshoot, and design solutions to problems in operational hardware and software.
- Position may require travel.
- Position may require the ability to pass and maintain a Security Clearance.
- **PREFERRED:** The candidate shall have an active Secret security clearance at the time of hire and throughout the life of the contract.
- **PREFERRED:** Experience working with DoD, the VA, and NGB a plus.

Benefits

- Employer-provided paid Medical / Dental / Vision insurance.
- 401K plan.
- PTO
- 11 Federal Holidays