IT TECHNICAL ANALYST

Company Overview

Roku Management Consulting (RMC) is a premier consulting and general contracting firm specializing in personnel, professional, and information technology services. Founded by a service-disabled veteran with a mission to create opportunities and provide exceptional customer service, RMC has rapidly grown, securing several federal contracts within three years.

Job description

Functions include data collection, interviewing, data modeling, project testing, and creation of performance measurements to support technical project objectives. Conducts activities in support of technical project team's objectives.

1. Interact with the other IT, product and business groups as needed.
2. Contribute to the development of standards, policies, and procedures.
3. Manage, validate and schedule periodic and year-end system processes.
4. Participate in test case reviews and make necessary updates.
5. Oversee industry and company analysis, financial modelling and database support.
6. Execute test cases, including manual and automated tests, and record test results.
7. Lead and provide technical support to salesforce delivery teams.
8. Manage key project management processes and artifacts to ensure successful project delivery.
9. Assemble the project team through negotiation with resource managers.
10. Maintain and catalog test suites across test type individual contributor.
11. Work with the CRM team to understand the goal, vision and strategy for new salesforce products.
12. Deliver solution adhering to standards and leveraging re-use of components.
13. Maintain the tools and resources required to troubleshoot triage issues.
14. Act as a client relationship owner and support key client initiatives.
15. The scope of work includes testing small system enhancements to major system projects.
16. Implement lessons learned/best practices and look to improve quality of the releases.
17. Coordinate testing efforts with others on an as needed basis.
18. Provide coaching and mentorship to technical discipline and other staff.
19. Maintain expert knowledge on the systems and tools within the scope of the team's responsibility.
20. Identify and define detailed product requirements and use cases.
21. Liaise with programmers and analysts to assist with quality assurance.
22. Develop and work with colleagues to implement a business plan to profitably grow business.

Required Qualifications:

- Minimum 6 years' experience and a Bachelor's degree. Bachelor's or Graduate's Degree in computer science, engineering, or information systems or equivalent experience.

- Experience with SQL, SQL Server, SAS, Python, JAVA, Agile, and C software and systems.

- Experience in a consulting position.

- A critical thinker and collaborator.

- Demonstrated leadership skills.

- Fluent in computing and business process analysis.

- Fluent in cloud software and systems."

- Position may require the ability to pass and maintain a Security Clearance.

- **PREFERRED:** The candidate shall have an active Secret security clearance at the time of hire and throughout the life of the contract.

- **PREFERRED:** Experience working with DoD, the VA, and NGB a plus.

Benefits

- Employer-provided paid Medical / Dental / Vision insurance.

- 401K plan.

- PTO

- 11 Federal Holidays