

# **Business Analyst II**

## **Company Overview**

Roku Management Consulting (RMC) is a premier consulting and general contracting firm specializing in personnel, professional, and information technology services. Founded by a service-disabled veteran with a mission to create opportunities and provide exceptional customer service, RMC has rapidly grown, securing several federal contracts within three years.

## **Job description**

- Assist in applying common best practices for the industry to the customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages.
- Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed.
- Typical areas addressed include Human Resources, Finance, Supply, and operations.
- Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals.
- Support the development of functional area strategies for enhanced IT. Commensurate experience and education.

## **Education and Qualification**

- BS/BA required
- 6 years demonstrated knowledge and experience with business process improvement and strategic communications
- Experience creating data visualizations with PowerBI
- Familiar with business designs: business models, functions, processes, job roles and customer interactions as well as how they are impacted by digitization, AI/ automation and emerging technologies/techniques
- 4+ years of experience in interacting with executive level clients
- Strong problem-solving and systems thinking abilities
- Strong written and verbal communication and presentation skills
- Ability to work independently as well as in a highly collaborative, team-based environment

## **PREFERRED SKILLS**

- Experience with Public Sector Clients (US Federal, Higher Education, State and Local Governments)
- General knowledge and experience with leading automation software products

- Continuous Improvement knowledge and/or certifications (Lean Six Sigma, Lean) Experience working with DoD, the VA, and NGB a plus.
- Secret security clearance.

**Benefits**

- Employer-provided paid Medical / Dental / Vision insurance.
- 401K plan.
- PTO
- 11 Federal Holidays